

tēmi

WHERE INTELLIGENCE SERVES



User Manual (v138)

Updated on 7 July 2026

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Do's and Don'ts



Click any topic above to jump directly to that section, or press **Ctrl + F** (Windows) / **Cmd + F** (MacOS) to search for specific keywords.

Safety

To reduce the risk of injury or damage, read the following safety precautions when setting up, using and maintaining your robot. Incorrect handling of this product could possibly result in personal injury or physical damage. The manufacturer assumes no responsibility for any damage caused by mishandling that is beyond normal usage defined in these manuals of this product.

- ATTENTION! PRODUCT WARNINGS ARE LISTED BELOW:
- CHILDREN MUST NOT OPERATE THE DEVICE WITHOUT ADULT SUPERVISION AT ALL TIMES.
- DO NOT OPERATE THE DEVICE IN THE PRESENCE OF FLAMMABLE GASES OR FUMES.
- DO NOT OPERATE THE DEVICE IN THE PROXIMITY OF STAIRS, STEEP DROPS, LEDGES, AND SLOPES.
- DO NOT PLACE FINGERS, HAIR, OR OTHER APPENDAGES ON OR NEAR MOVING PARTS OF THE PRODUCT.
- KEEP PETS AWAY FROM TEMI.

WARNING Chemical Exposure: Do not allow battery liquid to come into contact with skin or eyes. If contact occurs, wash the affected area with ample water and promptly seek medical advice.

WARNING Fire or Explosion Hazard: Do not crush or dismantle battery packs. Do not place the battery pack near any heat source or in direct sunlight. Do not incinerate or short-circuit the battery pack. Do not subject batteries to mechanical shock.

Please read our additional product warnings below.

Failure to follow these warnings shall invalidate our limited warranty.

Environment

- temi is intended to operate and be stored indoors, in a dry environment and on dry, flat flooring only. Operating or storing temi under different conditions may result in damage of the product.
- temi is designed to operate in temperatures between 32°F and 104°F (0 °C to 40 °C). Operation outside of this range may result in damage to the product.
- Do not operate the device in the presence of flammable gases or fumes. Operation of any electrical instrument in such an environment constitutes a definite safety hazard.

Usage

- Take care while handling temi. Do not apply any physical pressure or impact when operating temi.
- When your temi is running, do not place your fingers, hair, or other appendages on or near moving parts such as temi's neck, LIDAR, or its wheels.
- Children under the age of 13 must not use or interact in any way with temi without adult supervision at all times.
- Do not leave pets unattended around temi.

- Before using temi's autonomous navigation mode (follow, go-to, patroller telepresence), make sure to clear the floor of small objects.
- Never place a child or a pet on temi's tray or base.
- Do not place hot drinks, liquids in open containers, or flammable or fragile objects on temi's tray.
- When temi is moving, ensure that you and other persons or animals are safe distance of at least 2 feet from the device at all times.
- Keep temi away from steep drops such as stairs, ledges and slopes.
- Do not intentionally drive temi into people, animals or objects.
- Do not tie anything to temi or use it to drag objects, pets or people.
- Do not accessorize temi or cover temi with any fabrics, tapes or paint.
- Be wary of driving temi over wires, thresholds and shaggy rugs as they may harm temi's wheels or motor.
- Do not point direct light or lasers at temi as it may damage the performance of the sensors.
- Do not manually move temi while it is autonomous navigation mode (follow, go-to, patrol or telepresence).
- Do not break, scratch, paint or draw on temi's screen.
- Keep temi on ground surfaces. Do not place temi on chairs, tables, counters etc.
- Keep temi in an upright position at all times.
- Do not use in complete darkness.
- Do not stand or place anything on the Home Base.

Maintenance

- Do not handle temi or the Home Base with wet hands or fluids.
- To clean temi, wipe it with a clean, lint-free cloth. Don't spray or pour liquids onto temi. Avoid harsh cleaners.
- Always disconnect temi from the Home Base before cleaning or maintaining it.
- Before cleaning the Home Base, make sure to disconnect the power cord.
- Do not disassemble temi or the Home Base. Refer servicing only to qualified and authorized personnel.
- If you notice any missing, broken or falling parts, stop using immediately and contact customer support.
- Do not use temi if seal on the product box is open or damaged when you receive it. Contact customer support.

Power

- temi comes with a region approved power supply cord. Do not use any other power supply cord.
- If the cord or jack is damaged, it must be replaced. For replacement cords, please contact our Customer Care number: +1 (833) 902 0202
- The Home Base is designed to be plugged into a 100-240 V 50/60 Hz standard outlet. Using any power converters will immediately void the warranty.
- If you live in an area prone to electrical storms, it is recommended that you use additional surge protection on the power outlet to which the Home Base cable is connected.
- Use temi with installed battery only.

- Battery replacement is to be performed only by official temi customer service.
- Do not disassemble or modify the battery. The battery contains safety and protection devices, which, if damaged, may cause the battery to generate heat, explode or ignite.
- Do not immerse the battery pack in any liquid.

WARNING: Chemical Exposure: Do not allow battery liquid to come in contact with skin or eyes. If contact occurs, wash the affected area with ample water and promptly seek medical advice immediately contact temi contact temi support center.

WARNING: Fire or Explosion Hazard: Do not crush or dismantle battery packs. Do not heat or place the battery pack near any heat source or direct sunlight. Do not incinerate or short-circuit the battery pack.

Caution



For indoor use only.



Keep away from rain.



Do not dispose of with household waste (WEEE Directive)



Lithium-ion battery is flammable.



Warning: Electrical shock hazard.

Regulatory Compliance Information

United States

FCC Regulatory Information

- This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
- (1) This device may not cause harmful interference.
- (2) this device must accept any interference received, including interference that may cause undesired operation.
- NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.
- This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.
- However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- - Reorient or relocate the receiving antenna.
- - Increase the separation between the equipment and receiver.
- - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- - Consult the dealer or an experienced radio/TV technician for help.
- NOTE 2: Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- To satisfy FCC exterior labeling requirements, the following text must be placed on the exterior of the end product.
- "Contains Transmitter module FCC ID: 2ASJLAP6398S2"
- The highest SAR value reported for this device is 0.833W/Kg.

Canada

IC Regulatory Information

- This device complies with Industry Canada license exempt RSS standard(s): Operation is subject to the following Two conditions:
- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.
- Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:
- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement

CAN ICES-003(B) / NMB-003(B)

- The regulatory label on the final system must include the statement: "Contains IC: 24774-AP6398S2"
- L'étiquette réglementaire du système final doit contenir la mention "contient. IC: 24774-AP6398S2"
- The highest SAR value reported for this device is 0.993W/ Kg.

Japan

- 電波法により5.2/5.3 GHz帯は屋内使用に限ります
- 該機器には電波法に基づく、技術基準適合証明等を 受けた特定無線設備を装着しているす

Translation:

5.2/5.3 GHz band is restricted to indoor use due to the Radio Law.

This equipment contains specified radio equipment that has been certified to the Regulation Conformity Certification under the Radio Law.

Singapore

- Complies with IMDA Standards DB107136

Hong Kong

- This equipment is restricted to indoor operation in 5.15-5.35GHz for Hong Kong.

EU Declaration of Conformity

Roboteam Home Technology (Shenzhen) Co., Ltd declares that this device TEMI S1 is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. The most recent and valid version of the DOC (Declaration of Conformity). Find full document at www.robotemi.com.

Maximum Output Power for each Frequency

Frequency (GHz)	Maximum output power (dBm)
2.412-2.472	20
5. 15-5.35	23 / 20
5.47-5.725	20
5.745-5.825	14
BT (BLE)	20
BT (BR+EDR)	20

The highest SAR value reported for this device is 1.820W/Kg

The 5150 to 5350 MHz frequency range is restricted to indoor use only in: AT, BE, BG, CH, CY, CZ, DE, DK, EE, EL, ES, FI, FR, HR, HU, IE, IS, IT, LI, LT, LU, LV, MT, NL, NO, PL, PT, RO, SE, SI, SK, TR, UK(NI).

Introduction

What is temi?

temi is the ultimate robotic assistant with “Alexa” built-in, connecting you to your smart home devices, friends and contacts, online content and video communications – harnessed by the power of your voice.

temi’s core elements are AI, Video, and Mobility.

AI

temi’s artificial intelligence enables the user to ask questions, order services, run applications, take photographs, etc. temi is delivered with built-in applications:

	Knowledge
	News
	Weather
	Youtube
	Yelp
	Camera (stills, videos, GIF’s)
	Video calls
	Bluetooth

Hands-free Video Calls

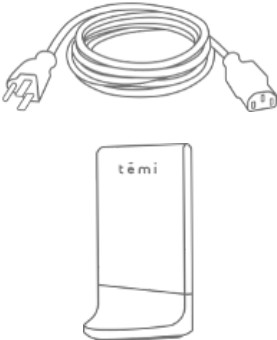
Featuring user-tracking technology and fully autonomous navigation, temi provides users with a new video calling experience.

When video calling temi on the robot side, the user can prompt temi to follow them, allowing a completely hands-free face to face communication. While calling temi remotely via the temi app, users can drive temi manually or to preset locations while temi automatically avoids obstacles in its way. These features create grounds for longer and more personal communication.

Mobility

Using 16 sensors and a dedicated CPU, temi maps and sees its surroundings, distinguishing between obstacles, furniture, people, etc. These abilities ensure temi does not come in contact with any objects and enable presetting of locations for convenient navigation. temi cannot avoid obstacles that are completely black or under 4 inches tall.

What's in the box?

		
temi	Power cord and home base	Quick start card

temi Components

To view temi's full specifications, visit [Specs](#)

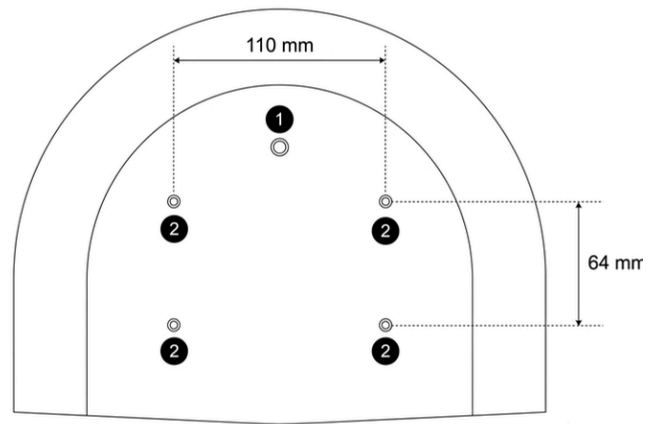




temi Tray

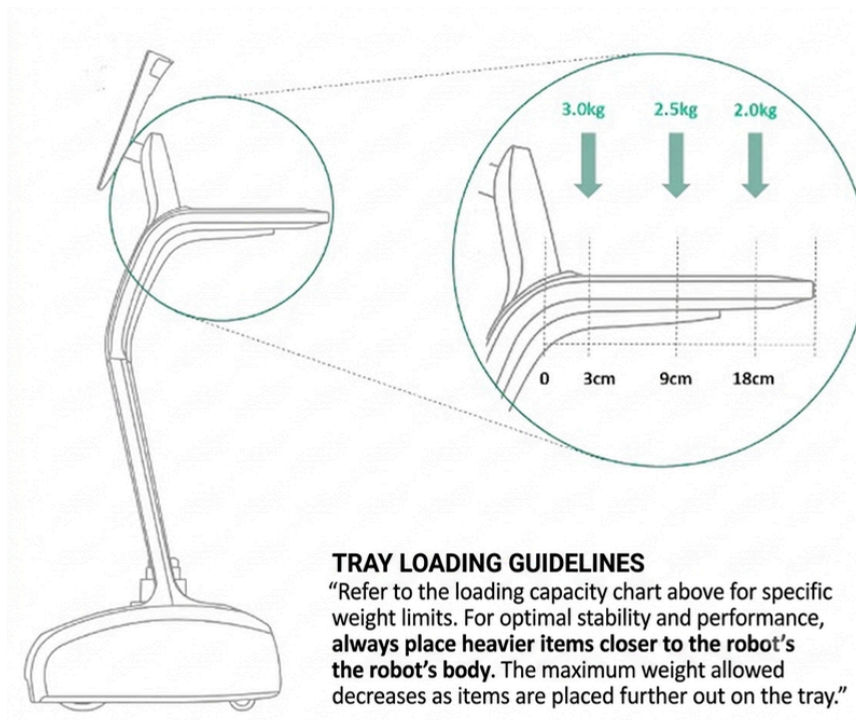


Screw Holes + 12V Power Input



- ① 12V Power Input (Spec: 5.5/2.1 mm)
- ② Screw Holes x 4 (Spec: M4x6 mm)

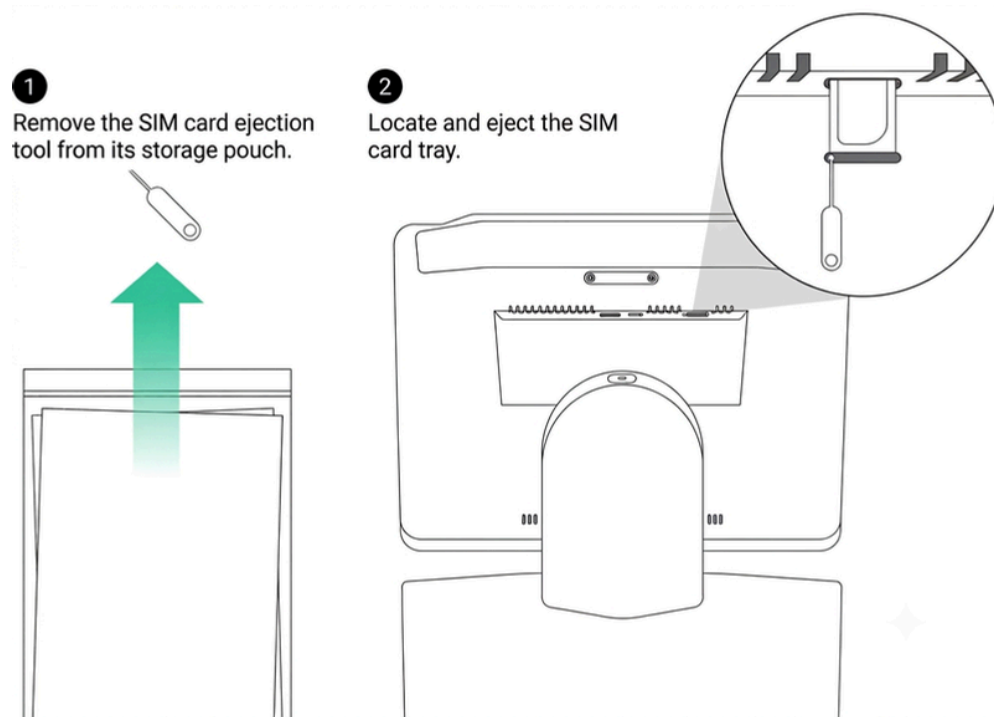
- temi's tray can hold items weighing up to 3 kg.
- temi's tray has a 12V power interface for charging external devices, and 4 screw holes for securing external accessories.



TRAY LOADING GUIDELINES

"Refer to the loading capacity chart above for specific weight limits. For optimal stability and performance, **always place heavier items closer to the robot's the robot's body**. The maximum weight allowed decreases as items are placed further out on the tray."

SIM Card Tray Ejection*



**temi models vary by country (Wi-Fi only or Wi-Fi+5G SIM). Your temi may or may not have a built-in 5G module. Please contact your authorized sales representative for specific model details.*

Getting Started



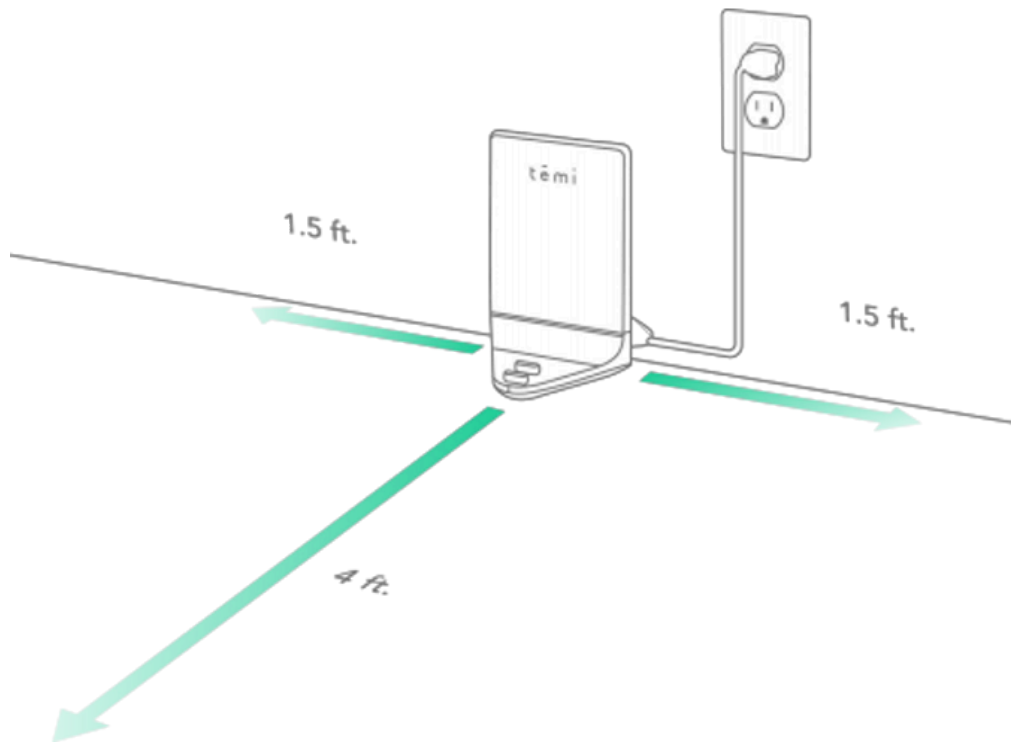
Unboxing temi

1. Open temi's brown box, you will find an envelope containing temi's quick start cards.
2. Remove the Styrofoam by its handle.
3. Hold temi at the waist area and pull it out of the box.
4. Take out the Home Base box located in the compartment inside the cover Styrofoam.



It is recommended to save temi's box for travel or future service purposes.

Setting up Home Base



What is the Home Base?

The Home Base is:

- where temi goes to charge its battery.
- connected to the power outlet and contains a power adaptor.
- where you place temi to recover map and locations.

How to setup the Home Base?

- Place the Home Base in a location that can be easily accessed by temi.
- Place the Home Base on a hard level surface, flat against the wall.
- Allow at least 1.5 feet of space on either side of the Home Base.
- Keep at least 4 feet of clear space in front of the Home Base for temi to access easily.

 The Home Base should be placed at least 6 feet from any stairs, steep drops, ledges, and slopes.



- Be sure there are no highly reflective materials nearby such as mirrors that could cause the docking sensors to incorrectly guide temi.
- The home base generates temi's map anchor. Any disconnecting or moving of the home base will prompt a suggestion of map and location resetting.

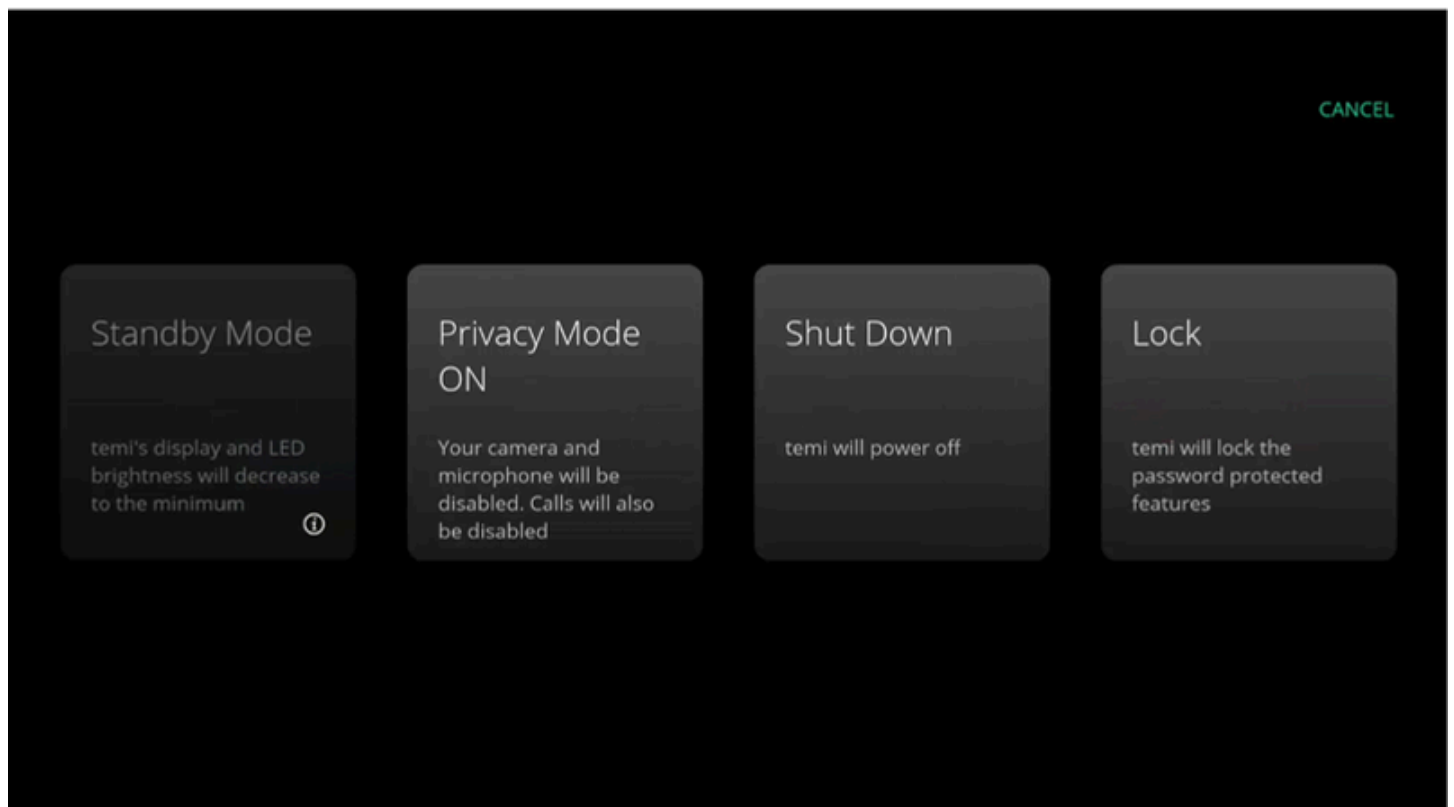
Powering temi

- Short press the Power Button once to turn temi on. The LED indicator will light up.
- Hold the Power Button for 3 seconds until the LED indicator turns off to shut down temi.



Power Button Menu

While temi is on, short press the Power Button once to enter the mode selection:



- **Standby mode:** temi's display and LED brightness will decrease to a minimum.
- **Privacy mode On/Off:** Your camera and micro-phone will be muted. Calls will also be disabled.
- **Shut down:** temi will perform a shut down.
- **Lock / Unlock:** Lock or unlock temi when a password is setup in temi Center.



temi Center is our web-based fleet management dashboard. Please explore at <https://center.robotemi.com>

Power management

- When fully charged, temi can operate for approximately 8 hours under normal use.
- While charging, the battery icon will indicate charging state and the LED indicator on top of temi will light up.
- After being idle for a specified period, temi will automatically enter "Standby Mode", disabling some navigation functions to conserve power. These functions will resume immediately once user interaction occurs.
- When the battery is low, you can configure temi to automatically return to the Home Base in "Battery Settings". The selectable range is 10%–70%.



Activation - temi Mobile App

The mobile app is used to:

- Activate your temi
- Call and control temi from a remote location.
- Sync your contacts with temi.
- To view pictures, recent searches, or used services on temi.



Download

Download the app from the Google Play Store or Apple App Store or by using this link:

<https://www.robotemi.com/apps/>

Activation

In order to operate, each temi needs to be activated and registered on the temi server. This process will ensure that:

- This is a real temi.
 - temi has an Admin user.
 - This activation process takes place during the initial setup using both the robot and the mobile app.
1. During the initial activation, temi will generate and display a QR code containing the robot's ID information.
 2. In the app during the registration process, you will reach the "temi Activation" screen. (Image A)
 3. Press the "Scan QR" button and follow the instructions. (Image B)
 4. Once the QR code has been scanned, you will receive the confirmation. (Image C)
 5. To activate a temi at any time after the registration process, go to Scan QR tab.

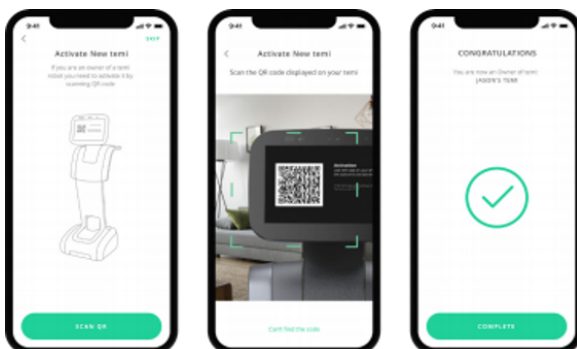


Image A

Image B

Image C



Each temi is restricted to one root admin, which defaults to the account that originally activated the robot. If you need to reassign this role, you can easily transfer ownership to another account through temi Center.

Setting up Voice Assistant (Alexa and/or Hey temi)

Alexa

temi works with Alexa bringing in all of Alexa skills. Users will be able to add items to their shopping list, control connected devices, order food or transportation, get the latest news updates, weather forecast and so forth.

How to set up Alexa on temi

As part of temi's initial activation process a screen will appear giving you the option to choose the voice assistant of your preference. Choosing the Alexa option will activate the Alexa set up.

You can always reach this screen after activation by going to Settings > Personal Assistant.

1. Choose Alexa as the voice assistant.
2. Click "Connect Alexa" to receive the confirmation code.
3. On your desktop or mobile device login to [Amazon.com/code](https://amazon.com/code) and input the code displayed on temi.
4. Once you've entered the code on Amazon's web- site- Alexa will be ready to use on temi and this notification on the screen should appear.

Alexa is a voice-controlled virtual assistant.

If you have connected your Alexa account properly whenever saying "Alexa" a blue bar will appear on the bottom of temi's screen. Or you can tap the Alexa icon on the top left corner of temi is screen.

Here are some examples of what you can say to "Alexa":

Alexa
What can you do?

Alexa
Tell me a **joke**

Alexa
Turn on the **light**

Alexa
Tell me the time

Alexa
Who is Babe Ruth?

Alexa
What's on the **news**?

Alexa
Set **timer** for 10 seconds

Alexa
Play Kendrick Lamar on **Amazon Music**

Alexa
What's the **weather**?

Alexa
Order an Uber

Alexa
Find me pizza in NYC

Alexa
Give me a pasta recipe



For the full command list, visit <https://theassistant.io/commands>

Hey temi

temi can be voice controlled.

- You can wake temi by saying 'Hey temi' or touching the microphone icon on the left of the top bar.

- You can begin talking to temi when the interaction bar with a microphone pops up on the display.
- You can continue a conversation without repeating 'Hey temi'.

Here are some examples of what you can say to temi:



temi understands voice commands best when the user talks clearly and in a natural pace.

Switching assistants

User can choose between Alexa and temi or to benefit from both voice assistants simultaneously choose "Alexa & Hey temi".

1. Go to settings; scroll down and press Personal Assistant.
2. Tap on the desired voice assistant option.

Alexa & Hey temi (Recommended):

When using both assistants, say "Hey, temi" to voice control the robot's movements, locations, camera and open integrated apps. Say "Alexa" to voice control connected devices and more with Alexa commands.

Hey temi:

When using "Hey temi" as the voice assistant, you can voice control the robot's movements, locations, camera and open integrated apps.

Alexa:

When using Alexa as the voice assistant, you can voice control the robot's movements, locations, camera, control connected devices and more with Alexa commands.



When using Alexa as the voice assistant on temi, you can use the camera, the locations, and video calls only manually by tapping these options on the screen.

The temi Alexa Skill

How to control temi functions using Alexa

Enabling the temi skill for Alexa will allow you to use Alexa voice commands on any Alexa enabled device to send or summon temi, call contacts, take photos and have it follow.

For the skill to work, please ensure the following terms are met:

1. Your temi mobile app is updated to the latest version, activated and registered with the same email address that is associated with your Amazon/Alexa account
2. Amazon Alexa Mobile app – Search & Download the temi skill and enable it
3. On your robot, delink and then relink your Alexa account

Now try these commands on temi, your Alexa mobile app or any Alexa device:

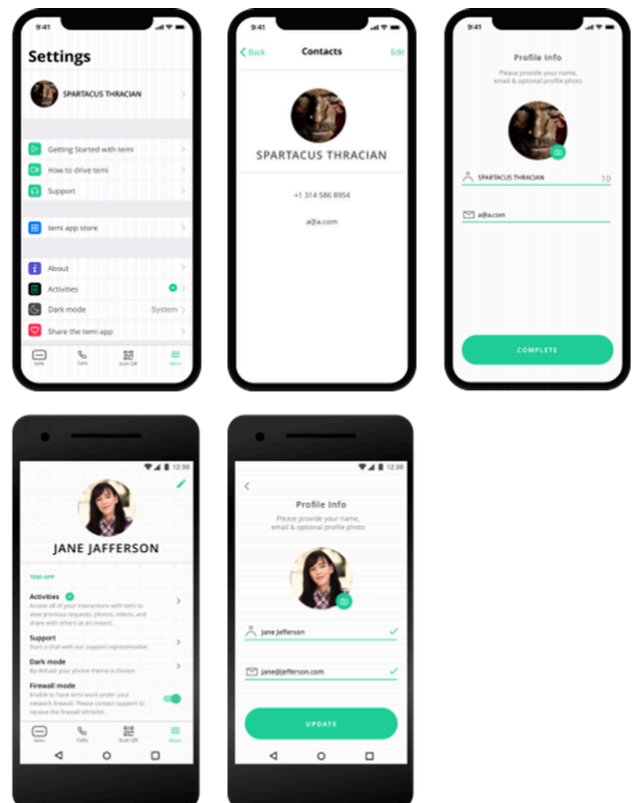
[Note: When using the mobile app with the wake button there is no need to say Alexa]

- "Alexa, tell my temi to come to the sofa" [Location name must be preset in temi]
- "Alexa, tell my temi to call Mom" [Contact name must be available on temi]
- "Alexa, tell my temi to take a picture"
- "Alexa, tell my temi to follow me"
- "Alexa, tell my temi to set this location as "Kitchen"
- "Alexa, tell my temi to go to Home Base"

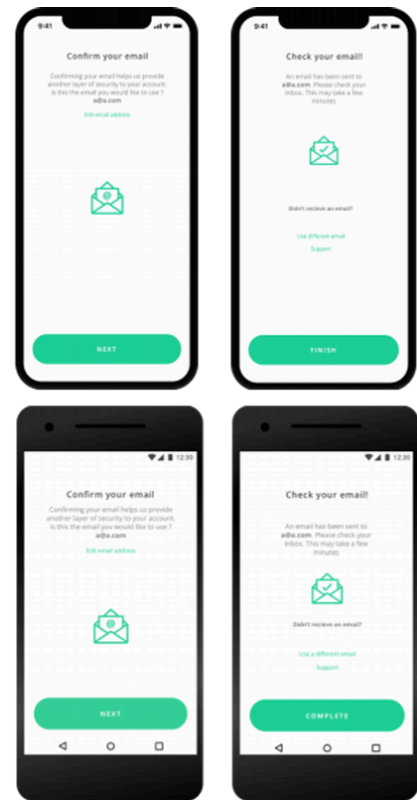
Step by step - making the temi Alexa skill work

Part A. temi Mobile App

1. Ensure your temi app installed and on the latest version
2. Go to More > Tap Profile [Area with your name and photo] > Edit
3. In the Profile Info section, enter your email address - This must be the same as the email address associated with the Amazon Alexa account.
4. Tap Update to receive a verification message. An email will be sent to the associated address.
5. Check your email and finalize your app activation in the verification email sent from temi.

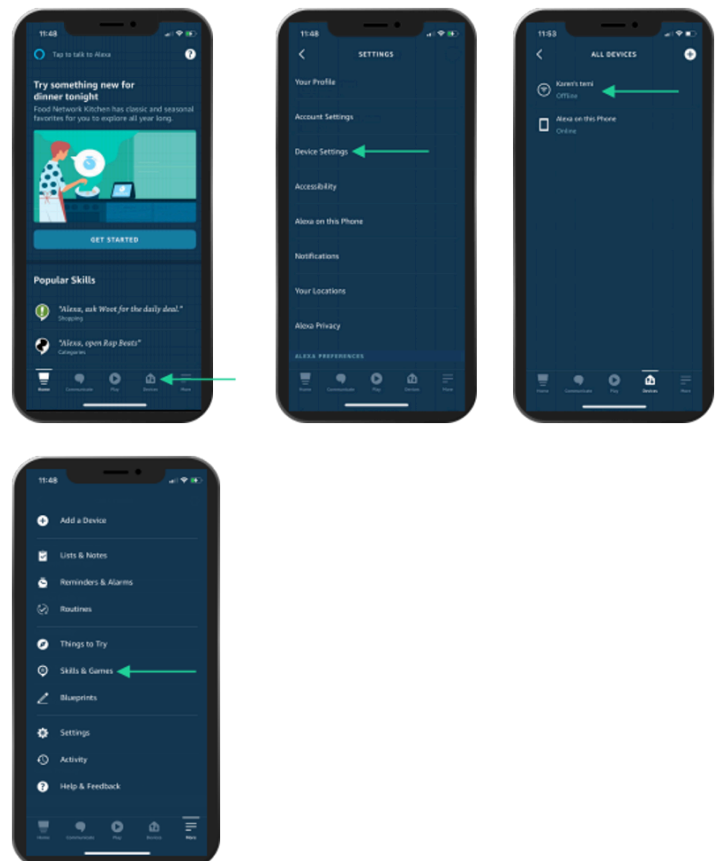


1. If you are a current temi app user, go to More -> Tap on your profile. You are now on the Profile Info screen, Edit, and enter the email address. This must be the address associated with your Amazon account.
2. After tapping "Complete", a notification email will be sent to verify and complete app registration – please finish the process as prompted.
3. Go to the "Contacts" tab and verify you are the owner of only one temi. Currently if you are paired with multiple temis, Alexa won't know which one is addressed and temi will not act on command.

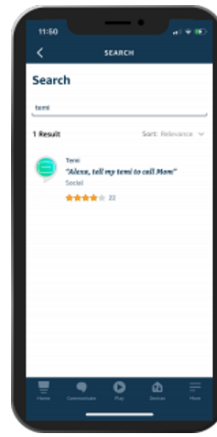


Part B. Amazon Alexa Mobile app

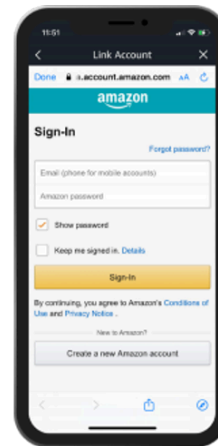
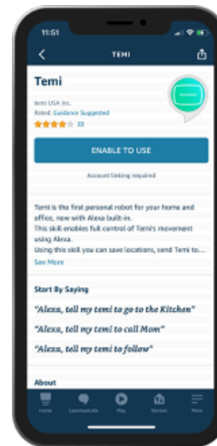
1. On the Amazon Alexa Mobile App tap the menu icon at the bottom right corner, then "Settings > Device Settings" and verify temi appears only once – if it appears as more than one device please delete all "temi" devices. [In case you do not have the Alexa app on your mobile device please download it from the App Store or Google Play store]
2. tap Menu > Skills & Games > Search



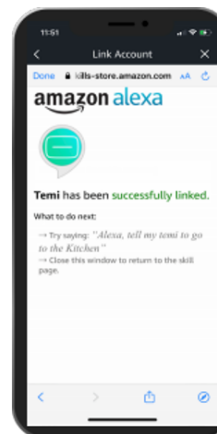
3. Type and select “temi”



4. Tap “Enable to use” > This will take you to the “Link Account” where you will be prompted to enter your Amazon account information – make sure you are linking the skill to the same Amazon account (email Address) you inputted in the temi mobile app registration.



5. After tapping “Sign-In” on the “Link Account” page, your skill should be enabled and linked with your Amazon account and the following message should display:



6. Once your account is linked, click “Done” on the top left corner.

Part C. On your temi

1. Go to Settings > Personal Assistant
2. If your “Alexa” account is already paired with temi you’ll first need to disconnect it prior to reconnecting.
3. To Connect – Tap “Alexa & hey temi” or “Alexa” and a code will appear on temi’s screen
4. On a web browser (Phone or desktop) go to <https://Amazon.com/us/code>
5. You will be requested to login to your Amazon account, followed by a Code entry screen – Enter the code displayed on your temi and momentarily temi’s screen should change.

On Alexa mobile app, try these commands:

- tell my temi to come to the living room
- tell my temi to take a picture
- tell my temi to go to the home base
- tell my temi to call mom

temi Mobile App - Interface Introduction



This temi tab on your bottom navigation bar is your central hub for overseeing the real-time status of your connected robots.

At the top of the screen, you have tools to navigate your fleet:

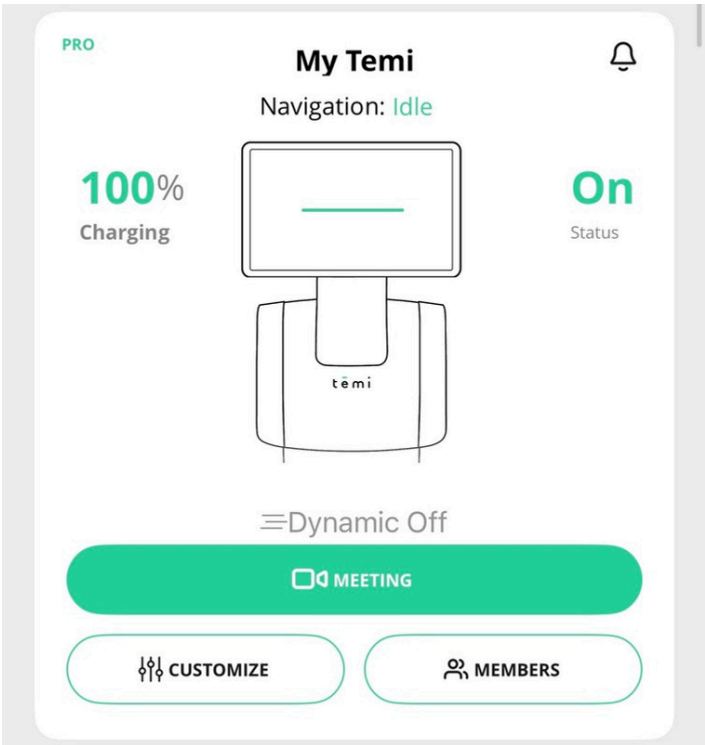
Organization Name: Displays your current active organization

Organization Profile: The icon in the top right lets you select different organizations which you have access to.

Search Bar: Allows you to quickly find a specific temi by typing its name.

Individual Robot Status Cards

Each robot in your fleet has a dedicated card displaying its vital signs in real-time. You are able to monitor their subscription status, navigation status, notifications, battery level status, on/off status and dynamic mode status.



MEETING: allows you to instantly initiate a video call with temi.

CUSTOMIZE: allows you to change temi's nickname and setup home screen photos

MEMBERS: allows you to manage which users have access to control or call this specific temi.

Meeting



This section of the application acts as your communication hub, allowing you to monitor your call history, track meeting statuses, and manage your contacts.

Scan QR



The Scan QR feature within the temi mobile application is a quick and secure tool designed for two primary purposes: **activating your new temi robot** and **logging into temi Center**.



Blurry Camera: If the app struggles to read the QR code, tap your smartphone screen to force the camera to refocus. Ensure your phone's camera lens is clean.

Lighting Conditions: Glare on the robot's screen or your computer monitor can prevent the camera from reading the code. Adjust the angle of your phone or the brightness of the screen.

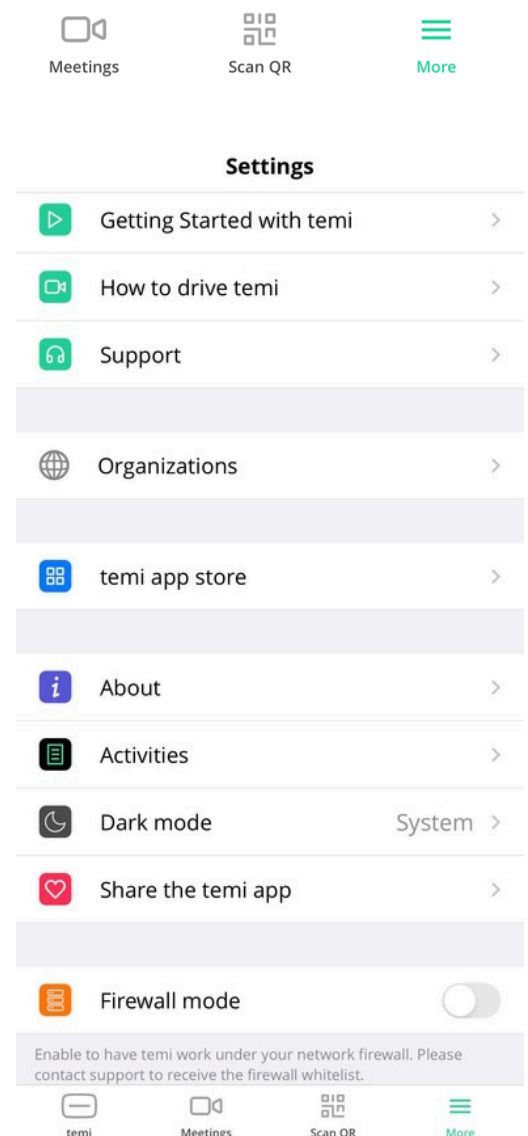
Expired Code: The QR code on the temi Center login page may expire after a certain period for security reasons. If it fails to scan, refresh the web page on your computer to generate a new code.

Permissions: If the camera does not open when you select "Scan QR," check your phone's general settings to ensure the temi app has permission to access the camera.

More



- **Getting Started with temi:** This section provides introductory tutorials and basic setup guides to help you familiarize yourself with the robot.
- **How to drive temi:** This option offers instructions and guidance on how to remotely navigate and control the robot's movement.
- **Support:** This connects you to our customer service for technical assistance.
- **Organizations:** This menu allows you to view or forgo your access between different temi organization.
- **temi app store:** This opens a digital storefront where you can browse, download, and enable new applications to expand your temi's functionality.
- **About:** This displays essential software details, including the current app version, terms of service, and privacy policies.
- **Activities:** This logs and displays a history of recent actions and system events associated with your account.
- **Dark mode:** This setting toggles the application's visual interface between light and dark themes, which is currently set to follow your phone's system default.
- **Share the temi app:** This feature generates a quick link allowing you to easily invite colleagues or others to download the application.
- **Firewall mode:** This toggle adjusts specific network configurations to ensure the application and robot remain connected when operating behind strict corporate firewalls.



User management

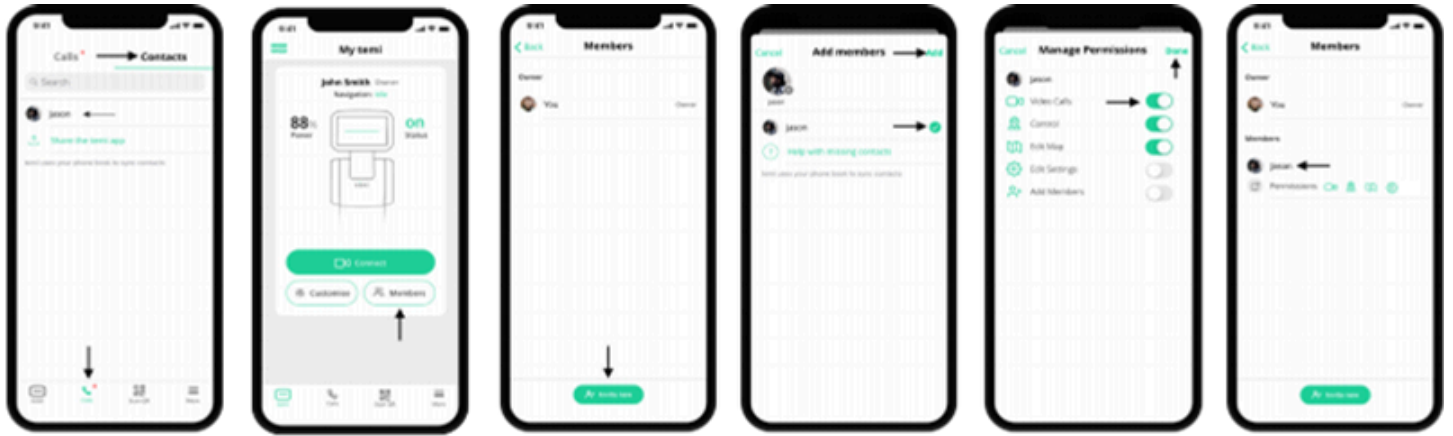
There are 4 organization roles of temi users:

- Root Admin (limited to one)
 - Admin
 - Collaborator
 - Guest
-
- All users must have the mobile app installed onto their phone.
 - The user that activated temi is by default designated as "Root Admin."
 - Users who never activated a temi robot will not have an organization.

User Permissions (NOTE: Access and restrictions can be modified in the temi Center, please view the temi Center guide).

	Add members	Hoop-in temi	Edit map	Control temi	Edit settings	Exit organization
Root Admin	✓	✓	✓	✓	✓	✗
Admin	✓	✓	✓	✓	✓	✓
Collaborator	✓	✓	✓	✓	✓	✓
Guest	✗	✓	✓	✓	✓	✓

Adding a 'Member'



If you want a family member or colleague to be able to meeting in to the robot from their mobile device without needing someone to accept the meeting on the robot side, they should be added as a member by the “Root Admin” or “Admin” or “Collaborator”.

1. First make sure the contact you wish to make a “Member” has the temi app – go to the “Meetings” tab on the temi mobile app, tap “Contacts”, and verify that the desired contact appears. If you do not see the desired contact, follow the steps above regarding syncing contacts with the temi mobile app. [PIC 1]
 2. After you have verified your contacts, tap on the “temi” tab, select your robot and tap on “Members”.
 3. At the bottom of the screen select “Invite new” button to open a screen with all temi contacts. [PIC 3]
 4. Select the desired contacts you wish to make a member, and tap the green check mark once done. [PIC 4]
 5. You should now see the added “Member” under your robot in the temi app and they should be able to connect to the robot independently. [PIC 5]
- You can invite multiple new members at once.
 - A member can remove oneself from a temi at any time. On the mobile app click on the temi you wish to remove yourself from, tap on Members, scroll to the bottom of the screen and tap “Leave [name of your temi]”
 - Admin can be removed only by completing factory reset. This will also remove all saved data and other members from the temi.

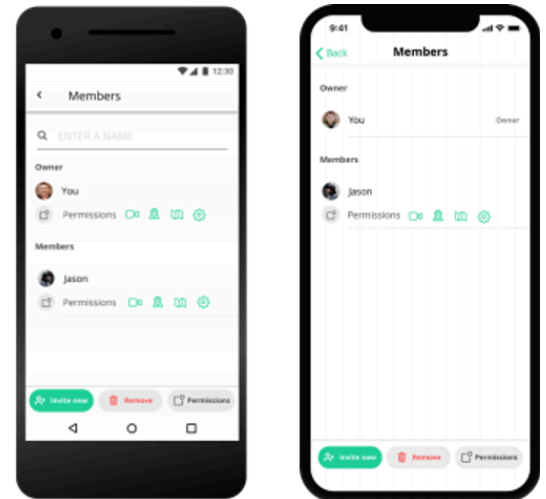
Member Access

Go to temi > Choose the unit > Members to add or remove access to members on your temi.

All member(s) will appear, given the following options:

- Adding members - Permission to add members
- Hoop-in Video - Permission to call into temi
- Control - Permission to control temi
- Edit Map - Permission to edit temi's map
- Edit Settings - Permission to edit temi's settings

Click either the Permission icons or the Edit button to allow or deny access to the member.



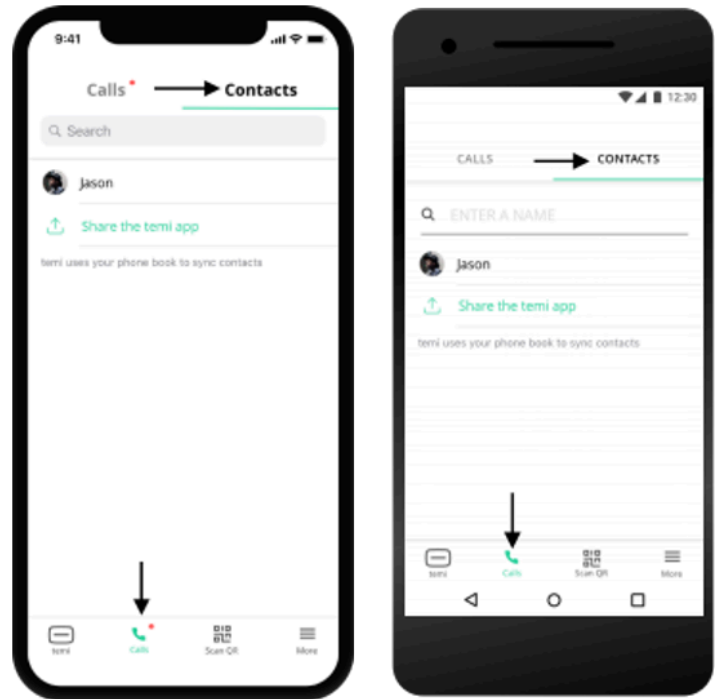
Adding/Syncing contacts to the temi mobile app

Contacts on the temi mobile app are added/synced automatically – there is no button for adding a contact, however a few basic terms must apply for you to see a contact on the temi mobile app:

1. The contact you wish to see in your app must have the most updated temi mobile app downloaded and activated.
2. The contact you wish to see must be saved as a contact on your phone with their phone number including a country prefix (eg. +1 for U.S phone numbers).

Note: If your contact activated their temi mobile app using a different phone number than the one you have under their contact – they will not appear.

3. Once these terms apply – Go to the “Meetings” tab and select “Contacts” in your temi mobile app. All your contacts should appear there.



Adding/Syncing contacts with the temi robot

1. Contacts on the robot are synced with the "Owner" of the robot.
[Owner is the user which scanned the QR code during activation]
2. The contacts that will appear on the robot are those that appear on the "Owner's" temi mobile app



If a contact isn't visible on the mobile app, it will not appear on the robot.

Meetings

temi Meetings - temi

- **Starting a New Meeting:** Tap "Start Meeting" on the temi screen to initiate a conference immediately. Once the meeting begins, the moderator gains access to participant management features, including the ability to mute microphones, disable video feeds, and manage speaking permissions.
- **Inviting Participants:**
 - **Via Meeting Link:** Tap the "Link" icon located in the upper right corner to generate a conference invitation QR code. You can scan this QR code using the temi mobile app, or copy the provided link to send to prospective attendees.
 - **Direct Invitation:** You may select specific contacts directly from your directory to invite them. Alternatively, use the "Share Meeting Link" option from the main menu to display the QR code and shareable link.
 - **Managing the Waiting Room:** When invited guests attempt to join via link, the display will indicate that users are in the waiting room. The moderator must tap "Allow" to grant them entry into the meeting.
- **Making Direct Calls:**
 - **Voice Commands:** Initiate a call hands-free by saying, for example, "Hey temi, call Rosie". *(Note: Voice-initiated calls are currently only supported via the "Hey temi" personal assistant; Alexa voice call integration will be added shortly.)*
 - **Manual Selection:** Tap the screen to manually call Members or Owners directly to their temi mobile app or the temi Center platform.

temi Meetings - temi Mobile App

- **Placing a Call:** Navigate to the 'Contacts' tab and select a user. You will be prompted to connect to either the contact's temi robot or their mobile device.
- **Joining via QR Code:** Use the scanner in the temi app to scan a meeting QR code, then select "Join The Meeting". Options to "Share Link", "Copy Link", or "Exit" are also available from this screen.
- **Call Acceptance & "Hop-In" Access:**
 - Designated Admins and Members can utilize the "hop-in" feature, which connects them to their temi automatically after a brief delay. During this countdown, a user physically present at the robot has the option to dismiss the incoming connection.
 - Conversely, standard contacts calling the robot must have their call manually accepted by a user on the robot's end.

In-Call Controls and Interface (Mobile App)

- **View Modes:** To switch from the Robot Control view to the Call Control view, tap the controls button situated at the bottom left of your screen.
- **Driving Controls:** While in the Call Control view, tapping anywhere on the screen will activate the driving interface and display the saved locations button, allowing you to remotely navigate the robot.
- **Map Alerts During Multi-Party Meetings:** If a map disruption occurs during a multi-party meeting, an error alert will be displayed on both the mobile device and the temi screen. Remote driving functionality will be disabled for the duration of the meeting. Once the call concludes, return temi to its Home Base to allow the system to restore its map.

Multi-Party Meetings via temi Center

- Comprehensive meeting capabilities are also available through the desktop temi Center. For detailed instructions on managing calls via the web dashboard, please refer to the temi Center User Guide.

Managing Contacts and Call History

- **Accessing Contacts:** Tap the top bar on the robot's display to open the menu, then navigate to **Contacts > Members** to view your owner and contact information.
- **Device Icons:** Next to contacts, you will see icons indicating their available platforms. Tap the Monitor icon to initiate a call to the user's temi Center, or the Mobile icon to call their mobile app.
- **Deleting Call Logs:**
 - **iOS Devices:** Swipe left on the specific call log entry you wish to remove.
 - **Android Devices:** Tap the three vertical dots in the top right corner to select either "Delete 1 call log" or "Delete the entire call log". Alternatively, press and hold a specific call log until it is highlighted, select any additional logs you wish to remove by tapping them, and finalize the deletion by tapping the trash icon.

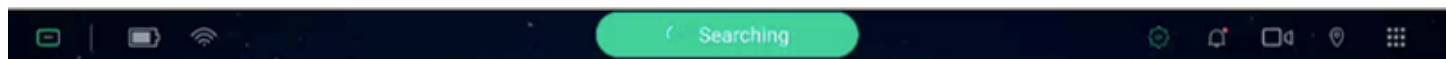
Follow mode

temi can follow you by tracking your face and body.

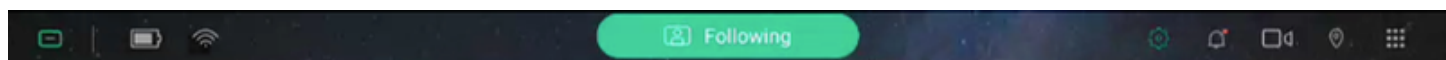
To activate follow mode:

- Stand in front of temi and tap the action button on temi's head.

When asked to follow you, temi will briefly search for you and display the navigation tag 'Searching':



Once temi has detected you and begins to follow you, the navigation tag will show 'Following':



temi's behavior in follow mode

temi will adjust its behavior during follow mode depending on the user distance:



- Less than 4 feet: temi will face the user without driving forward.
- 4 - 8 feet: temi will drive to the user and maintain optimal distance.



- Greater than 8 feet: temi will wait for the user to get closer.

Stopping

To stop temi from moving, tap the interaction button or Say "Hey temi, stop"



If temi fails to stop, long press the power button until temi shuts down.

Notifications / Navigation Tag



Obstacles

If a remote user tries to drive temi while it is not able to find a path clear of obstacles, an orange notification indicating "obstacles" will pop up.

Remote control

During video call, when the remote user is in control of your temi, the top bar will display remote.

Camera off

During video call, when the remote user's camera is turned off, a "camera off" notification will appear.

Reconnecting

During video call, when trying to re-establish a lost connection, a "reconnecting" notifications will appear.

Follow mode

If a remote user is controlling temi and they initiate follow mode, the top bar will display.

Searching

If a remote user initiates follow mode, if temi does not detect a person in front of it, the top bar will display "Searching"

Top Bar

	Battery	Displays battery / charging status.
	Wi-Fi	Displays signal strength and /or connectivity issues.
	System Health Alert	Indicates general system status. When this triangle appears, tap to view information regarding any current issues or disabled functions.
	Contacts	Access your contacts list to view details and place video calls.
	Locations	Open the locations menu to view and select saved positions for navigation.
	Home / Menu	Toggle between home screen and the menu page.
	Video Call	Tap to quickly access and manage video call.
	Notifications	Opens the Notification Center to view recent system alerts, update availability, and low battery warnings (distinct from Alexa notifications)



When using Alexa’s voice assistant, the “Alexa notifications” appear automatically.

Settings

About

The About page serves as the primary diagnostic and identification hub for the robot. It provides clients with essential details regarding software versions, network identification, and account status, which are frequently required for IT setups, routine maintenance, or when contacting technical support.

- **Software Update:** Tap this option to check for and install the latest over-the-air (OTA) updates. Keeping the software up to date ensures optimal performance, security, and access to new capabilities.
- **temi's Nickname:** Displays the custom name assigned to the temi. Tap to rename the temi.
- **Subscription Plan:** Indicates the software licensing (PRO Subscription) status. Tap to check out the PRO features and capabilities.
- **Organization:** Shows the overarching fleet or company account to which the robot is currently registered and tethered.
- **Wi-Fi MAC Address:** Displays the unique hardware identifier for the robot's network interface. You will typically require this string to authorize or whitelisting temi on secured networks.
- **Launcher OS, Robox OS, Firmware** and various fields below display the exact software build numbers currently running on temi. Service engineers or technical support teams will often request these numbers during troubleshooting to diagnose issues or verify compatibility.

Settings

Map Editor

The Map Editor page is the central interface for viewing, managing, and interacting with your robot's spatial awareness. This page tells you exactly how the robot understands its environment, where it is currently located, and provides the tools needed to customize its navigation paths.

Go to location: Tap this then select a saved destination (like Point A or B) and command the robot to autonomously navigate there from its current spot.

Follow: Commands the robot to enter follow mode, where it will lock onto a user in front of it and track their movements.

View Options: Allows you to filter different visual layers on the map (e.g., showing or hiding virtual walls, green paths, zones, locations, grid or map eraser) to make the editor easier to read.

Scale: Re-centers and to reset the zoom level of the map to ensure the entire floor plan fits neatly within your screen.

Add elements: Use this tool to insert new functional features into the map, such as new saved locations, specific patrol paths or virtual walls (No-Go zones).

Map options: Opens deeper settings for the map file itself, allowing you to save, edit map name, remap, continue mapping, back up map or reposition.

Settings

Navigation

● GENERAL

- **Positioning**

If temi's position will not be aligned with the current map, "Start positioning" will be available and will make temi spin in its place to better orient itself within the map until resolved.

- **Stop Follow mode on virtual walls**

When enabled, temi will stop follow mode when it reaches the virtual walls.

- **Home Base Position Verification**

When placing temi manually on the home base, check if the position has changed and prompt verification message.

- **High Performance Navigation**

In order to achieve accurate navigation, temi uses all resources. It is recommended to activate this setting even though wake up response is unavailable while temi is moving.

● OBSTACLES AVOIDANCE

- **Sensors Settings**

Control temi's sensors to fit best the environment it will be used in.

- **Clear way TTS**

When temi can't bypass an obstacle, it will speak the TTS customized on temi Center.

● "GO-TO" CONFIGURATION

- **Bypass Obstacles**

When set to ON, temi will take detours from the optimal path, in order to avoid obstacles.
When set to OFF, temi will never deviate from the optimal path.

- **Navigation Timeout**

After the configured time, temi will stop navigation if it is unable to reach its destination.

- **"Go to" Speed Control**

Set the speed of temi's navigation.

- **Follow Speed Control**

Set the speed of temi's follow and active approach.

- **Accurate Location Arrival**

When enabled, temi will attempt to reach the location with minimum deviation.

- **Go to abort sequence**

At go to abort event trigger a pre-defined sequence. To enable, you must assign a sequence vai temi Center.

● REBOOT

- **Automatically Reboot**

Automatically reboot the system after navigation failures or navigation is not responding.

- **Responding Time**

Define responding time for automatic reboot.

- **TUTORIALS**

- **Mapping Tutorial**

- Learn how to map your area.

- **Best practices in navigation and map**

- Learn what are the best practices about saving locations, adding paths, setting virtual walls

Settings

Wi-Fi

The select Wi-Fi screen allows you to manage temi's wireless network connectivity. A stable Wi-Fi connection is required for optimal performance, software updates, and telepresence features.

Important Connectivity Notes

- **5G Network Fallback:** If your temi is a 5G-enabled model, the system will automatically switch to the mobile data network whenever the Wi-Fi toggle is set to **OFF**, or if the robot moves out of range of a known Wi-Fi network.
- **Captive Wi-Fi Networks:** Connecting to "captive" Wi-Fi networks (networks that require you to accept terms or log in via a web browser pop-up, commonly found in hotels, airports, or cafes) is **not preferred**. These networks often cause connectivity timeouts or prevent temi from fully coming online.



If no Wi-Fi is available, you can always connect your temi to your mobile hotspot.

Settings

Bluetooth

The Bluetooth configuration screen allows you to manage the device's Bluetooth connectivity and dictate how it communicates with other external hardware.

Once Bluetooth is enabled, you can define the device's role in the connection process by selecting one of the following modes:

- **Slave**
 - The device can be searched by other devices. It waits for others to connect to it.
- **Master**
 - The device can actively search for other devices and initiates connection.

Settings

Cellular Network

The Cellular configuration screen allows you to manage the device's mobile network connection. For 5G/LTE-enabled temi models, managing these settings is essential for maintaining internet connectivity and telepresence capabilities when a Wi-Fi network is unavailable or out of range.

Settings

Language

The language configuration screen allows you to choose the system language operates in temi launcher, current supported language as follows:

- English (United States)
- Deutsch (German)
- 日本語 (Japanese)
- 한국어 (Korean)
- 廣東話 (Cantonese)
- 繁體中文(台灣) (Traditional Chinese - Taiwan)
- 繁體中文(全球) (Traditional Chinese - Global)
- ไทย (Thai)
- Bahasa Indonesia (Indonesian)
- Português (Brasil) (Portuguese - Brazil)
- العربية (Arabic)
- Français (Canada) (French - Canada)
- Français (France) (French - France)
- Español (Spanish)
- Català (Catalan)
- עברית (Hebrew)
- Italiano (Italian)
- Eesti (Estonian)
- Türkçe (Türkiye) (Turkish - Turkey)
- Melayu (Malay)
- Tiếng Việt (Vietnamese)
- Русский (Russian)
- Ελληνικά (Greek)
- Azərbaycan (Azerbaijani)
- اردو (پاکستان) (Urdu - Pakistan)



We continuously enhance our system by adding new languages, and we welcome you to reach out regarding any currently unsupported language requirements so we can explore the possibilities together.

Settings

Dynamic Mode

With dynamic mode, temi can automatically trigger a customized sequence composed of a series of movement, audio, video and speech in different scenarios. To setup, please visit temi Center.

- **Dynamic:** temi functions as a greeter-detecting users in proximity and interacting with them upon detection.
- **Privacy:** When Privacy mode is enabled your camera and microphone will be muted. Calls and notifications will be silenced.

Settings

Personal Assistant

This configuration screen allows you to select which assistant services to be used on temi. For more details, please refer to **Setting up Voice Assistant (Alexa and/or Hey temi)** section of this user manual.

Settings

Home Screen

You can customize your temi Home Screen among Default / Clear Screen / Custom screen / Application / Web page (URL).

You can customize your temi home screen through here; the temi Mobile App or temi Center, with choices among Default / Clear Screen / Custom screen / Application / Web page (URL).

For further details on Home Screen customization through the temi Center, please refer to the temi Center manual [here](#).



Default

Admin call button and locations list.



Clear Screen

This screen is empty from any widget



Custom screen

Modify topbar, tips, items list, background and more



Application

Choose an app to be your home screen



Web page (URL)

Display a web page as your home screen

Settings

Members & Contacts

The members & contacts page allows you to conduct video call with your contacts. This contact list synchronized with the root admin's contact list who has registered and installed temi mobile app.

General Settings

POWER

- **Battery Percentage**
Show battery percentage in status bar.
- **Return to home base at low charge**
At low battery temi will come back to home base and charge itself.
- **Return to home base action was aborted**
temi couldn't manage to make it to the home base. Select a sequence temi should run in this case. The sequence will stop running when temi starts charging.
- **Power off to preserve battery**
The robot powers off to preserve energy if it fails to return to its home base at low charge.
- **Interruptions while going back to home base on low battery**
By enabling this setting temi will ignore interactions while going to home base on low battery.
- **Standby**
When temi is idle for more than the designated time, temi's display and LED brightness will decrease to the minimum

PASSWORD AND SECURITY

- **Set up password protection for this temi**
This Password and Security settings page allows administrators to lock specific robot functions behind a passcode. By toggling these options, you can prevent unauthorized users from altering the robot's map, changing core settings, making outgoing calls, manually controlling its movement, or waking it from standby mode.



To set up password, please visit temi Center. Select 'Customize' from your temi, go to Settings to set up password.

MEETINGS

- **Allow hosted meetings**
- **Allow guest meetings**
- **Complete 'Go To' action when a call enters**
Enable to have temi complete the 'Go To Location' action when a call enters or disable to stop the action
- **Firewall mode**
Enable to have temi work under your network firewall. Please contact support to receive the firewall whitelist.
- **Microphone gain level**
Enhance microphone gain level
- **Low bass**
Once enabled, temi's bass will be disabled while meeting. Enable it for sharper speaking sound

VOICE AND SOUND INTERACTION

- **Interaction animation**
- **Voice interaction languages**
Select up to 2 additional languages to temi's default language to interact in
- **Wake-up**
By disabling the wakeup function, you will not be able to trigger temi by voice
- **Wake-up response**
Choose what temi will say when you trigger the wake-up word (Can be configured from temi Center)
- **Voice (Text To Speech)**
Choose temi's voice
- **Turn to voice**
Upon saying wake phrase, temi will turn in your direction.

TOUCH INTERACTION

- **Physical Buttons**
Disable or change functionality for physical buttons (volume, power on/off, etc.)

NOTIFICATIONS

- **Fullscreen navigation notification**
By disabling fullscreen navigation notification temi will not show the location name on screen
- **Navigation status label**
By disabling navigation status label - it will not show the green navigation label during interactions
- **Navigation error notification**
By disabling navigation error notification - it will not show the error notification during navigation

OTHER

- **Date and Time**
12 hours / 24 hours format
- **Tracking User**
temi will recognize when a person is in front of it and greet its' user with a displayed message
- **Auto Return**
By setting up auto return, temi will return to a predefined location when it is done interacting

Settings

Scheduler

The scheduler page allows you to view your schedulers set up from temi Center. To manage schedule, please visit temi Center.

Settings

App & Permissions

The Permissions page allows administrators and users to view and manage which installed applications have been granted authorization to access critical core systems and parameters. Proper management ensures both operational security and the seamless integration of custom or third-party applications.

- **Permissions**

To display the permission category list. Tapping into any category will reveal the specific applications that have requested or been granted access to that specific system parameter, including face recognition, map, settings, sequence and meetings.

- **temi Store - Apps Marketplace**

To display or manually update temi applications installed from temi official app marketplace
 Robotemi Partner Marketplace

- **All Installed Applications**

To display all applications on Android level.

Settings

Network Connectivity Test

The Network Connectivity Test utility is a built-in diagnostic tool designed to troubleshoot and verify the robot's connection status. If the robot is experiencing issues with cloud features, maps, video calls, or sync commands, running this test helps isolate whether the cause is local Wi-Fi, internet routing, or specific server blocks.

Settings

Factory Reset

The Factory Reset function is a targeted system wipe designed to clear all user data, configurations, and software associated with the primary robotics interface, while preserving the underlying operating system environment.

- **Primary Use Case: Device Reassignment**

A crucial function of the Factory Reset is the release of ownership credentials. By resetting the system, the robot is completely unlinked from its current cloud profile. This process allows you to reassign the robot to a new Root Admin and transfer its registration to a completely different Organization within the management platform.

- **What Will Be Erased (temi Launcher Level)**

Performing this reset wipes all data managed by the core launcher. This includes:

- **Map Data:** All saved floor plans, mapped locations, and established navigation paths.
- **Synced Data:** User profiles, synced contacts, and cloud account associations.
- **Marketplace Applications:** Any apps downloaded and installed directly from the official marketplace.
- **Launcher Settings:** Customizations such as wake-up responses, interaction animations, network configurations, and default operational settings.

- **What Will Remain (Android OS Level)**

Crucially, this is a launcher-specific reset, not a complete wipe of the device's storage. The following items will persist after the reset is complete:

- **Sideloaded Applications:** Custom APKs installed directly onto the Android OS will remain intact and functional.
- **Android System Files:** Core operating system directories, deep system settings, and native Android applications are unaffected.



Maintenance Note: This action is ideal for clearing out old venue data, maps, and marketplace apps before redeploying a unit to a new client or department. However, if you need to remove custom-developed applications or background services running at the OS level, those must be uninstalled manually.

Settings

Developer Tools

The Developer Tools menu provides access to advanced system configurations necessary for custom development, testing, and sideloading applications directly onto the robot.

Network Status

At the top right corner of the screen, you will find the robot's current Wi-Fi IP Address (e.g., 192.168.200.114). This address is essential for establishing wireless network connections to the robot from your development environment.

Tool Configurations

ADB Connection to temi

- **Description:** This option enables the Android Debug Bridge (ADB) over the network. Activating it opens port 5555, allowing your computer to communicate directly with the robot's operating system.
- **Use Case:** This is the primary method used to push and sideload custom APKs, access system logs, or run diagnostic shell commands.
- **Requirement:** Both the robot and your computer must be connected to the exact same local network subnet.

ADB auto enable

- **Description:** Toggling this to **ON** configures the robot to automatically open the ADB port (5555) the moment the system boots up, without requiring manual activation through this menu each time.
- **Security Note:** While highly convenient during an active development or testing cycle, leaving this enabled is entirely insecure. It is strongly recommended to keep this toggled **OFF** when the robot is deployed in a public or client-facing environment.

Local NLP

- **Description:** Provides an interface for local Natural Language Processing (NLP) management.
- **Use Case:** Offers a quick, on-device method to test and customize specific voice intents and conversational triggers without needing to deploy through the cloud-based center.

Built-in skills

	iHeartRadio Use iHeartRadio to listen to music and podcasts. Examples: "Hey temi, Play Adele on iHeartRadio" "Hey temi, Play Stuff Mom Never Told You podcast" "Hey temi, Play Prince radio station" "Hey temi, show popular stations on iHeartRadio"
	YouTube Watch videos on YouTube. Examples: "Hey temi, Play Madonna on YouTube" – will play Madonna videos "Hey temi, Play like a prayer by Madonna on YouTube" – will play 'like a prayer' video "Hey temi, show me mountain biking on YouTube" – will display search results (When search request is broad)
	Yelp Find restaurants near by. Examples: "Hey temi, find me pizza in San Francisco"
	Bluetooth Connectivity Play music from your phone/computer through temi's Bluetooth. To set up Bluetooth, say "Hey temi, pair Bluetooth"
	Weather Check the weather in different places and times. Examples: "Hey temi, what's the weather?" – will show today's local weather "Hey temi, show me the weather in Barcelona tomorrow" "Hey temi, what's the weather next week in Amsterdam?"
	Camera Take photos, videos and Gifs with temi. Examples: "Hey temi, take a picture" – temi will count back 3 seconds and take a photo "Hey temi, take a video" - temi will take a 10 seconds video "Hey temi, take a sequence" – temi will create a Gif from 10 sequential pictures Photos, videos and Gifs will immediately pop up within your activity stream in the mobile app.
	Knowledge Ask temi questions. Examples: "Hey temi, who is Michael Jackson?" "Hey temi, how far is it from Australia to Belgium?" "Hey temi, how tall is the Eiffel tower?"

Compatible Smart Devices

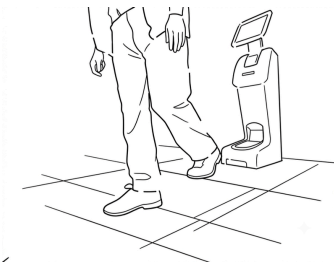
Using “Alexa” As your voice assistant will enable connectivity to many smart home devices. Please follow the links below to link your smart devices with your Alexa account:

	Philips Hue Lighting To connect your Philips Hue Lighting with Amazon Alexa
	Nest Thermostat To connect your nest Thermostat with Amazon Alexa
	Amazon Fire TV To connect your Amazon Fire TV with Amazon Alexa
	Axis Gear Shades To connect your Axis Gear Shades with Amazon Alexa
	Eufy Appliances To connect your Eufy Appliances with Amazon Alexa
	Lifx Bulbs To connect your Lifx Bulbs with Amazon Alexa
	Samsung Smart things Hub To connect your Samsung Smart things Hub with Amazon Alexa

Do's and Don'ts



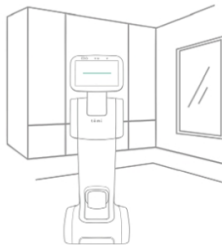
When in Follow Mode the user is fully responsible to lead temi safely. Do not in any case lead temi towards stairs, cliffs, or any drops which might cause it to fall.



Navigate on flat ground



Avoid stairs, cliffs or drops



Good environment



Bad environment



Dry items up to 3kg / 6lbs



Open liquid





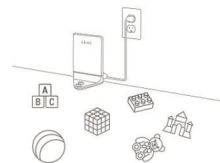
Safe distance



Unsafe distance



Proper Home Base placement



Improper Home Base placement



Safe usage



Unsafe usage



Visible obstacle



Invisible obstacle

