

ArcBase

Your Always-On AI Concierge

ArcBase is a large-screen, stationary AI avatar built to greet, guide, and assist people in high-traffic physical environments. With advanced microphones, cameras and speakers fully integrated into the design, anyone can walk up, ask a question and receive immediate, humanlike assistance.



Never off duty

Answers around the clock, in every language your visitors arrive speaking, without rostering or breaks.

Absorbs the repeat questions

Directions, hours, amenities and FAQs handled at the point of confusion, so staff time goes to guests who need a person.

Consistent everywhere

The same standard of answer at every location and every hour, with no variance between shifts.

USE CASES



Hotel Reception & Concierge

Acts as a digital concierge and front-desk assistant — answering frequent questions, recommending local attractions and restaurants, guiding guests through amenities and handling common service requests. It reduces the burden on staff, speeds up check-in areas, and ensures every guest is greeted no matter how busy the lobby gets.



Shopping Malls, Airports & Large Venues

In large complexes, ArcBase provides visitors with on-demand assistance: directions to the nearest facilities, dining suggestions, help finding stores or gates, current promotions and loyalty information. A helpful, multilingual and endlessly patient team member, available 24/7.



Entertainment Complexes

Museums, casinos, amusement parks and similar destinations use ArcBase to help guests navigate the venue, locate attractions or services, and get answers to common questions — enhancing the guest experience while reducing strain on customer-facing teams.

RETURN ON INVESTMENT

ArcBase delivers immediate operational value by offloading repetitive guest interactions, letting staff focus on higher-priority, human-touch work.

Reduced labour cost

Thousands of guest queries answered without additional hires, freeing reception and concierge teams.

Shorter wait times

Informational and directional queries handled instantly, so guests are served faster.

Consistent 24/7 service

No sick days, no fatigue, the same quality across languages and shifts.

Brand enhancement

A beautifully animated avatar at your front desk signals a business embracing the future.

From luxury hotels to sprawling malls and busy transport hubs, ArcBase turns service desks into intelligent service platforms — improving efficiency and guest satisfaction at the same time.

See it in your space

We will show you the closest deployment we already run.

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