

Optimize Security Posture by Managing Alarm Noise and Costs with Cobalt Monitoring Intelligence

Significant Reduction in False Alarms

3000+ evaluated
only **8** escalated

Scalable Deployment

across **20+** floors

Challenge:

In 2020, faced with the challenges of the COVID-19 pandemic, a leading Digital Financial Services Company with over 11,000 employees and 13 offices nationwide sought to enhance security and operational efficiency. The influx of daily alarms, many false positives, was straining resources and increasing operational costs. They needed a solution to filter out noise and ensure critical events were promptly addressed.

Solution:

The Financial Services Company deployed Cobalt Robots and Cobalt Monitoring Intelligence, an AI-driven platform seamlessly integrated with their existing Genetec system. The integrated edge devices, including Cobalt Robots, were deployed across multiple floors and hundreds of alarm points, automating alarm dispatch and response with a typical robot response time of approximately five minutes. This integration streamlined operations, reduced workload for the SOC, and ensured accurate event detection, enhancing overall security effectiveness and posture.

Results:

Since its deployment in late 2023, Cobalt Monitoring Intelligence has reviewed over 3,000 alarms, resulting in just eight escalated events. It facilitated over 300 automated robot dispatches for additional investigation, significantly reducing false positives and operational stress. The system's real-time insights and reporting capabilities have enabled proactive security measures and resource allocation, further optimizing operational efficiency.

Benefits:

- **Operational Efficiency:** Streamlined alarm response processes and reduced manual review time.
- **Cost Savings:** Decreased operational costs associated with false alarms and manual interventions.
- **Enhanced Security:** Improved accuracy in identifying and prioritizing critical security events.
- **Scalability:** Ability to adapt and scale with the company's growing operational needs.

Cobalt Monitoring Intelligence has transformed the Financial Services Company's security operations and also provided a scalable solution to meet future challenges effectively and efficiently. Its integration capabilities with existing systems and advanced AI-driven automation have set a new standard in operational optimization and security effectiveness.

This leading digital financial services company, headquartered in the USA, has evolved from its automotive industry roots to become a diverse, customer-focused institution. Founded in the early 20th century, it offers a broad range of financial solutions for consumers and corporations.

Known for its innovative approach, this company operates without physical branches, emphasizing customer service and digital solutions. It serves millions across the nation and is publicly traded on a major stock exchange.

COBALT AI
Accelerate Response

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